

COOKIE POLICY

Our app “Dentashift” uses cookies to distinguish you from other users of our app. This helps us to provide you with a good experience when you browse our app and also allows us to improve our app.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our app. These essential cookies are always enabled because our app won't work properly without them. They include, for example, cookies that enable you to log into secure areas of our app, use a service shift or make use of e-billing services. You can switch off these cookies in your browser settings, but you may then not be able to access all or parts of our app.
- **Analytical or performance cookies.** These allow us to recognise and count the number of visitors and to see how visitors move around app when they are using it. This helps us to improve the way our app works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are used to recognise you when you return to our app. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
- **Targeting cookies.** These cookies record your visit to our app, the pages you have visited and the links you have followed. We will use this information to make our app and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose so that they can serve you with relevant advertising on their apps/websites.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Technical Cookie Name	Display Title (shown to users)	Purpose / Description	Recommended Expiry	Type	Consent Required ?
lda_session	Locum Dental Agency Session	Core authenticated session (locum or practice) – keeps user logged in while using the app/webview	Session (or 15–30 min inactivity server-side)	Strictly Necessary	No
lda_remember_token	Remember Me (Locum/Practice)	“Keep me logged in” token – role-aware (locum vs practice)	30 days (max)	Functional	Yes

Technical Cookie Name	Display Title (shown to users)	Purpose / Description	Recommended Expiry	Type	Consent Required ?
lda_user_prefs	User Preferences & Filters	Stores preferred locations (postcode radius), shift types (nurse/hygienist), availability hours, notification settings	12 months	Functional	Yes
lda_booking_temp	Temporary Shift Booking Data	Holds shortlisted shifts or booking cart while browsing (cleared after booking or timeout)	Session	Strictly Necessary	No
lda_location	Location Preference	Last-used postcode / radius filter for shift matching (helps "find work near me")	6 months	Functional	Yes
lda_notification	Notification Settings	Stores push/email consent choices for new shifts, cancellations, payments	12 months	Functional	Yes
XSRF-TOKEN or lda_csrf	Security Protection Token	Prevents cross-site request forgery on API calls	Session	Strictly Necessary	No
__Secure-lda_auth	Secure Authentication Token (high-security)	HttpOnly + Secure + SameSite=Strict token for sensitive actions (payments, DBS checks, contracts)	7 days (or session)	Strictly Necessary	No
lda_analytics	Anonymised App Usage (optional)	First-party analytics only (no Google/Facebook unless explicitly consented) – shift search patterns	6 months (UK ICO recommended max)	Analytics	Yes

Please note that third parties may also use cookies, over which we have no control. These named third parties may include, for example, advertising networks and providers of external services like web traffic analysis services. These third-party cookies are likely to be analytical cookies or performance cookies or targeting cookies.

To deactivate the use of third party advertising cookies, you may visit the relevant consumer page to manage the use of these types of cookies.

To opt out of being tracked by Google Analytics across all websites, visit <http://tools.google.com/dlpage/gaoptout>.

We do not share the information collected by the cookies with any third parties.

Choices about cookies

You can choose which analytical, functionality and targeting cookies we can set by clicking on the button(s):

Strictly necessary cookies **ALWAYS ACTIVE**

Analytical or performance cookies **OFF**

Functionality cookies **OFF**

Targeting cookies **OFF**

You can also choose to "Reject All" cookies in the cookie banner.

However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our apps.

Except for essential cookies, all cookies will expire after 60 minutes of inactivity.

If you have any questions or concerns about our use of cookies, please send us an email at info@dentashift.co.uk